

BMW Group	Limit sample catalogue	¹ Version: 1.0
	 	
	Quality - leather steering wheel	Valid since: 01.08.2018
		No. of pages 6

I. Title

Quality – leather steering wheel (the sample catalogue is only about two defined failures)

II. Objective

Guideline for evaluating faulty leather steering wheels - base and sport version - within the warranty period (by the Service Advisor etc.)

III. Area of validity

Brand: BMW, Mini

Production period: no limit

Leather steering wheel - base and sport version

Scope:

1. Leather steering wheel blistering
2. Leather steering wheel surface peeling

IV. Limit sample catalogue

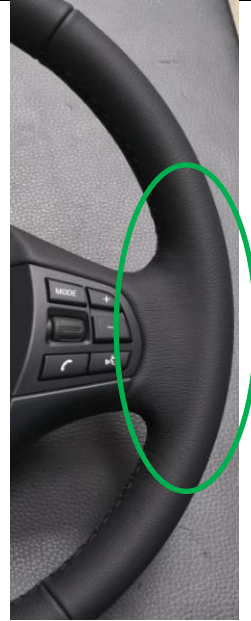
1. Leather steering wheel blistering



OK example - Leather steering wheel (sport version)



Not OK example - Leather steering wheel (base version) – blistering visible at the steering wheel clasp
→ covered by warranty



OK example - Leather steering wheel (base version)



Not OK example - Leather steering wheel (base version) – blistering visible at the steering wheel clasp
→ covered by warranty

2. Leather steering wheel surface replacement



OK example Leather steering wheel – Surface



Not Ok example - surface peeling → covered by warranty



Not ok example – surface peeling → covered by warranty



Not OK example - surface peeling → covered by warranty

V. Assessment note

- 1.) Blistering – the adhesive between foaming and leather is poor
- 2.) Surface peeling

VI. Repair instructions

Replacement of steering wheel

VII. Invoicing note

Standard warranty claim processing

VIII. Change historie			
Version	Content	Autor, Deparmtent code, Date	Approver, Department code, Date
1.0	Sample catalogue Leather steering wheel	Mr. Friedmann AQ-14 28.06.2018	Mr. Peter/ Mr. Pfauder AQ-21P/ EI-414 24.07.2018